



* * * * PUBLIC NOTICE * * * *

**NOTICE OF A CITY COUNCIL WORKSHOP SESSION
OF THE CITY OF CORINTH
Thursday, June 14, 2018, 5:30 P.M.
CITY HALL - 3300 CORINTH PARKWAY**

CALL TO ORDER:

BUSINESS AGENDA

1. Operational discussions on the Fire Department, Police Department and the Public Works Department.

ADJOURN

Posted this 11th day of June, 2018 at 4:45 p.m. on the bulletin board at Corinth City Hall.

Kimberly Pence
Kimberly Pence, City Secretary
City of Corinth, Texas

BUSINESS ITEM 1.

City Council Workshop Session

Meeting Date: 06/14/2018

Title: Department Operational Discussions

Submitted For: Kim Pence, City Secretary

Submitted By: Kim Pence, City Secretary

City Manager Review: Approval: Bob Hart, City Manager

AGENDA ITEM

Operational discussions on the Fire Department, Police Department and the Public Works Department.

AGENDA ITEM SUMMARY/BACKGROUND

RECOMMENDATION

Attachments

Department Operations Presentation

Direct Service Department Overview

June 14, 2018



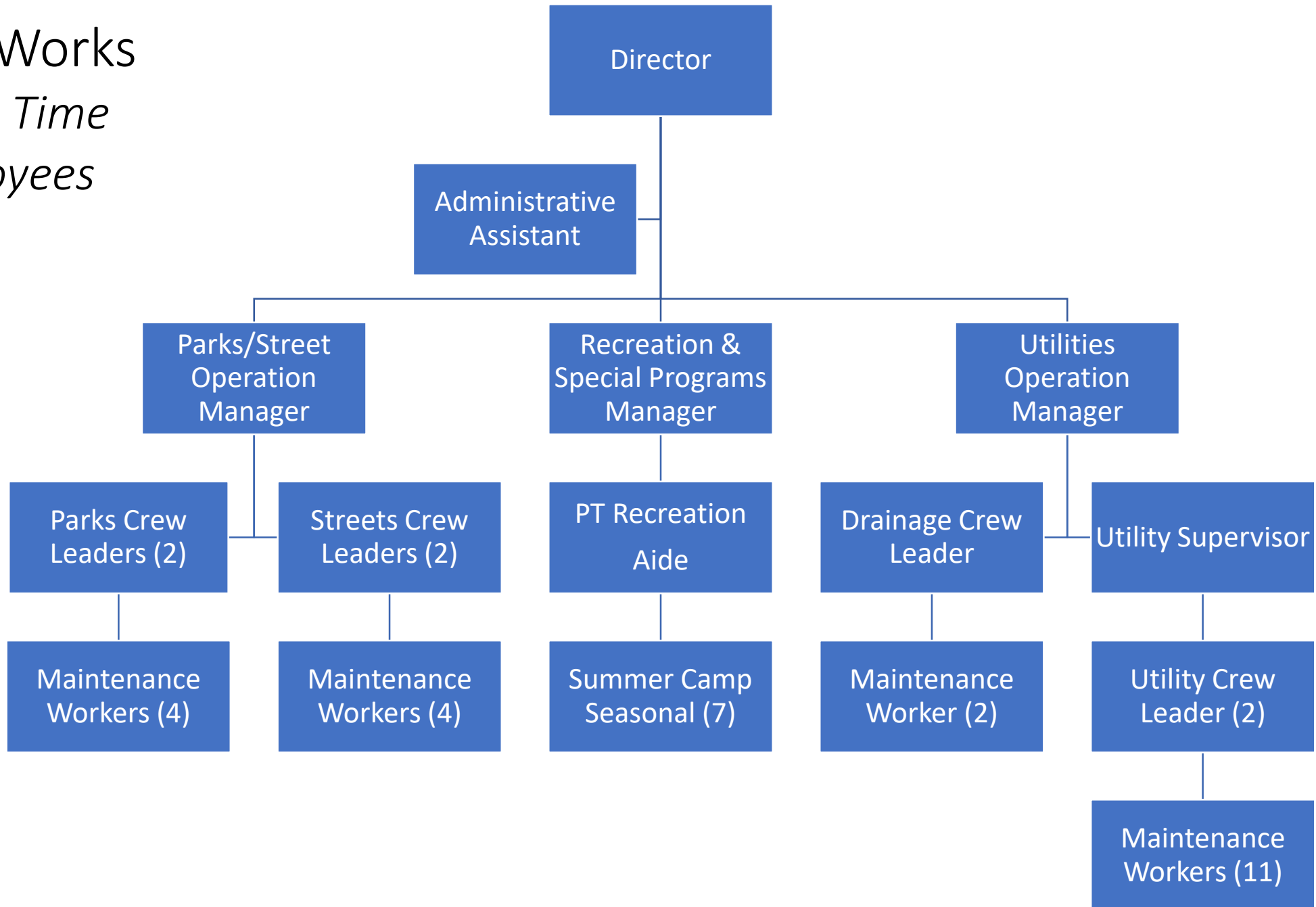
PUBLIC WORKS

Cody Collier, Director

The Department has multi-faceted services comprised of the following: Maintain the City Street System through proactive maintenance; preserve and enhance the City's quality of life through landscaping and park amenities in the community's public open spaces; and provide potable water at adequate pressure and in sufficient quantities to the residents of Corinth.



Public Works
*34 Full Time
Employees*



Public Works Accomplishments

PARKS AND STREETS

- Identified and repaired sidewalks which pose a risk (trip hazard) to pedestrians.
- Implemented a three-year road striping program.
- Renewed all Sports Association contracts.
- Renewed R.O.W. and parks mowing contracts.
- Public Works facility remodel initiated
- Green Ribbon project approval with TXDOT for 2181 and 2499
- Completed IPWEA Asset Management training program
- Entered into agreement with PSD to perform an Asset Management Program for Corinth
- Seeking APWA Accreditation
- Recognized as a member of the Mayors Monarch Pledge.

WATER/WASTEWATER

- Upgrade and replace Phase 2 of the City's Utility transponder system to a single point meter reading system.
- Completed State Reports to stay in compliance with TCEQ.
- Updated the Engineering Design Manual.
- Adopted Water Conservation Incentive Program
- 3A Lift Station rehab from fire damage underway

STORM DRAINAGE

- Met or exceeded Texas Commission on Environmental Quality (TCEQ) Storm Water Compliance regulations and Best Management Practices (BMP's).
- Began Lynchburg Creek drainage study
- Preventative maintenance has resulted in reduction of resident generated work orders.
- Renew Vector Disease Control International (VDCI) Mosquito Contract and Mosquito Abatement Program.
- Completed street/drainage projects at the corners of Meadows-Shady Shores & Dalton-Shady Shores.

Street Department



80 Potholes
Repaired



250 linear feet of
sidewalk replaced



181 square yards of
street reconstruction

61% of citizen requests resolved in 5 days



Stormwater/Drainage Department



305 Storm Inlet Inspections



40 Storm Inlets Cleaned



26,000 linear feet of channel mowing



375 linear feet of channel cleaning & grading

63% of citizen requests resolved in 5 days



Parks & Recreation



- **Trails**

- 12.74 miles

- **Parks**

- 184 acres of public parkland
- 13 neighborhood parks
- 11 playgrounds
- 10 miles of ROW maintained
- Athletic Fields Prepped for 875 Games

- **Recreation**

- 224 Class Participants
- 2,756 Summer Camp Participants
- 21,012 Association Athletic Participants

Water /Wastewater



10 Water Main Repairs



2 Water Pump Stations Repaired



13 Sanitary Lift Stations Maintained



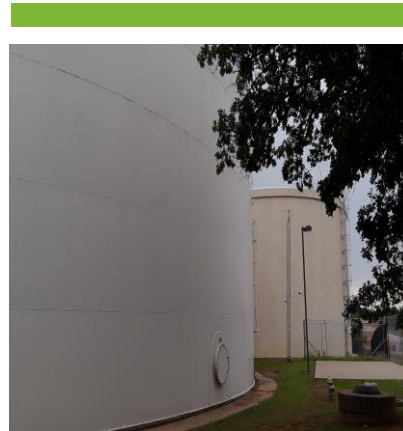
350 Water Quality Sample Tests



Subscription usage
Water – 70% annually
Sewer – 80% annually



Flushed dead end lines 500 times



6 Water Storage Tanks Maintained



150 Meter Box Replaced & 75 Meter Sets



651 Transponders Replaced

7,125 Water & Wastewater Accounts Serviced



Public Works Challenges

- Employee retention
 - 32% of full time Public Works Employees have been here 2 years or less
- Attracting experienced and qualified new hires
 - Vacant positions advertised and posted with no qualified applicants
- Funding for asset management/ capital improvement program
 - Street repair - 50% of Corinth streets will need to be replaced within 20 years
 - Water/ Sewer – 50 year life average on PVC. Over 70% into life in many areas
 - Lynchburg Creek – Study, design, mitigation

POLICE SERVICES

Debra Walthall, Police Chief

The Corinth Police Department is committed to excellence in service through innovative and progressive methods. We value the trust of our citizens and are committed to carrying out our duties with honor, integrity and pride. Through partnerships and collaborative efforts we will strive to enhance the safety and security of our community.

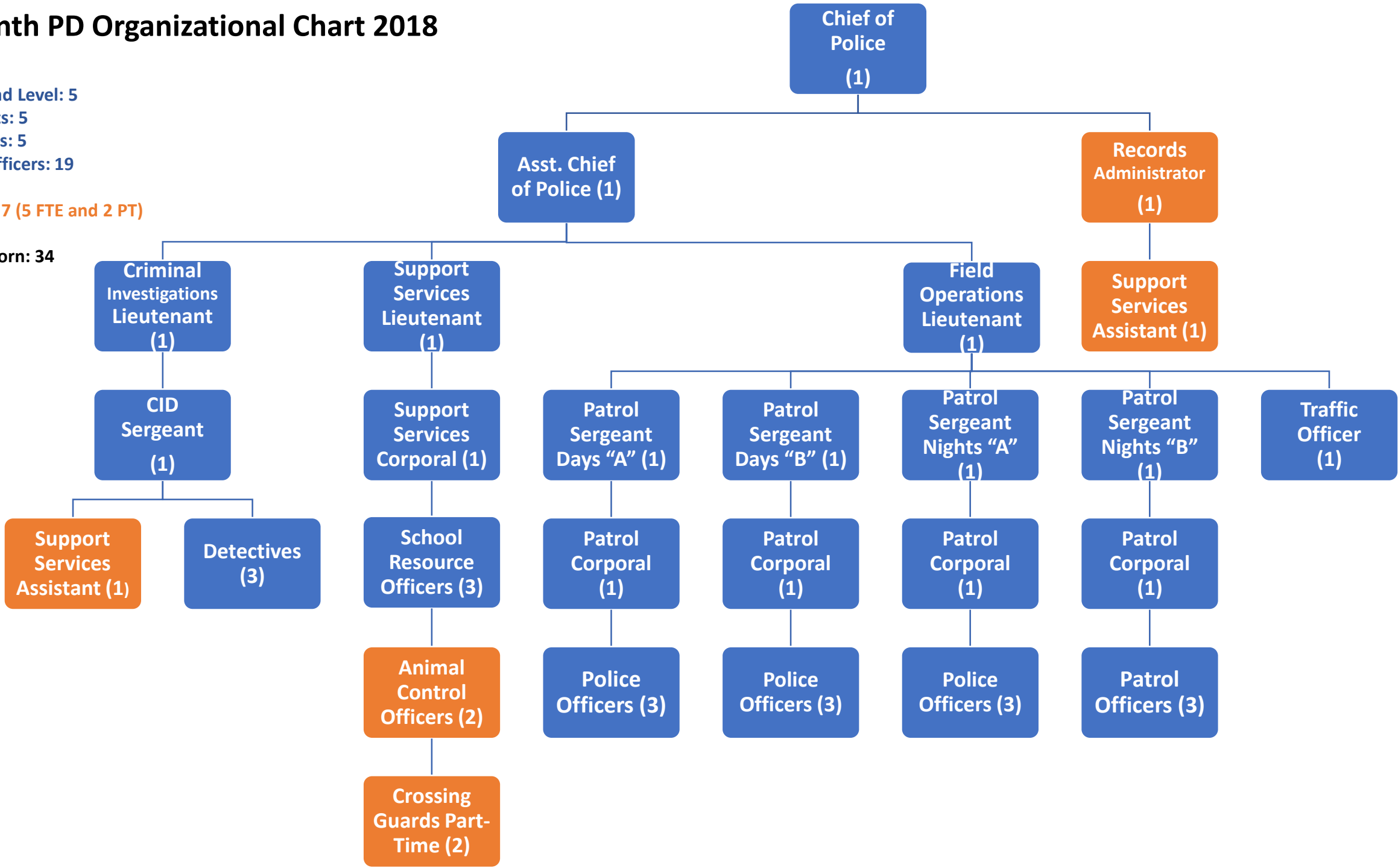


Corinth PD Organizational Chart 2018

Staffing
 Command Level: 5
 Sergeants: 5
 Corporals: 5
 Police Officers: 19

Civilians 7 (5 FTE and 2 PT)

Total Sworn: 34



Police Accomplishments

- Continued emphasis on professional development and supervisory training. In total, nine (9) supervisors received approximately 360 hours of training during the 2016-17 FY.
- Continued community engagement initiatives through participation in National Night Out and the Citizen Police Academy and CSI Camp. The Citizen Police Academy graduated 12 students and the CSI Camp graduated 22 students.
- Successful completion and transition into new Public Safety Complex.
- Continued advanced and executive level leadership training for command staff.



Community Policing

National Night Out

9 Parties Attended in 2017



Citizens on Patrol

Citizen Police Academy

12 Graduates in 2017



Directed Patrols

13,863



Foot Pursuit 5k

200 Participants

House Watches

School Resource Officers

3 Dedicated Officers

CSI Youth Camp

22 Students



Patrol Division



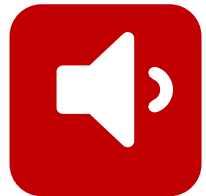
CALLS FOR SERVICE

Answered 6,419 calls



TRAFFIC CITATIONS

Issued 7,362 Citations.



WARNING CITATIONS

Issued 4,339 citations



PARK & WALKS/ DIRECTED PATROLS

Conducted 16,865 Patrols

A circular seal for the National Council of Texas Safest Cities. The seal is red with a white border. Inside the border, it says "NATIONAL COUNCIL" at the top and "FOR HOME SAFETY AND SECURITY" at the bottom. In the center, it says "TEXAS" above a black banner that reads "SAFEST CITIES". Below the banner, it says "2018" flanked by two stars.

**15th
Safest City**

AVERAGE RESPONSE
4.2 minutes on Priority Calls



VEHICLE ACCIDENTS

Investigated 705 Accidents



TRAFFIC COMPLAINTS

Investigated 640 Complaints



RECKLESS DRIVER COMPLAINTS

Investigated 203 Complaints



VACATION WATCHES

Conducted 8,072 Watches

Criminal Investigations



**CLEARED 115
CRIMINAL CASES**



**RECOVERED \$95,225
IN STOLEN PROPERTY**



**INVESTIGATED 743
CRIMINAL CASES**



**FILED 415
CRIMINAL CASES**

Animal Services

ANIMAL SHELTER

Sheltered 77 Animals

CITATIONS

Issued 30 citations

CALLS FOR SERVICE

Answered 950 Calls



PET REGISTRATIONS

Conducted 132 Pet Registrations

ANIMAL BITES

Responded to 16 Bite Calls

QUARRANTINES

Quarantine 11 Animals

Call Volume Trends

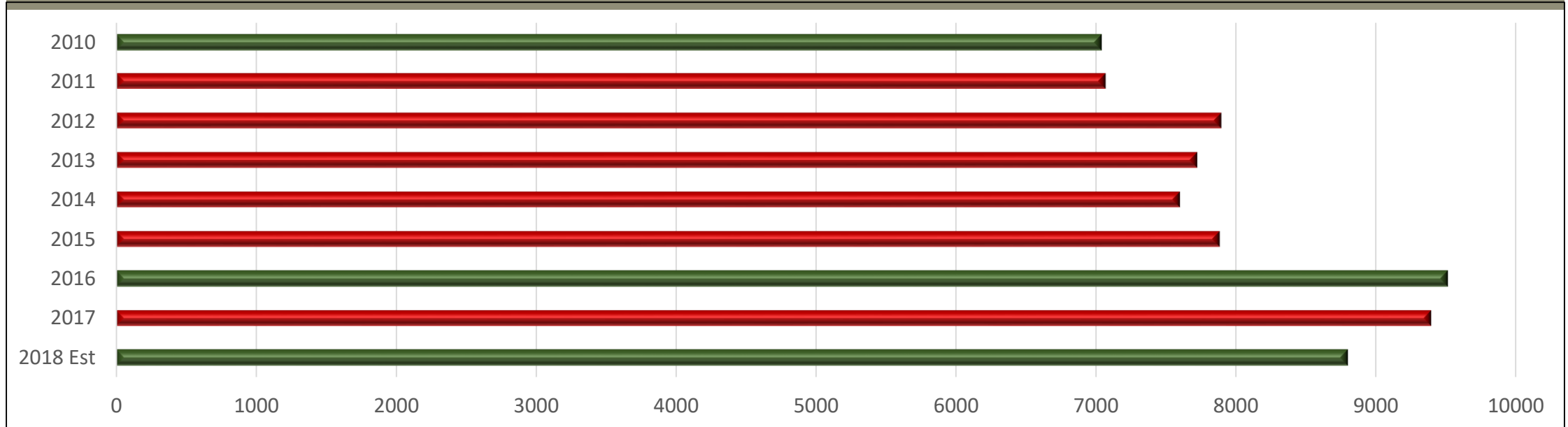
25.04% ↑

INCIDENT GROWTH SINCE 2010

14.30 ↑

INCIDENT GROWTH FROM 2013-2018

CALL VOLUME TREND



Average Incidents per Day - 2010
19.28 per day

Average Incidents per day - 2016
26.06 per day

Average Incidents Per Day - 2018 Estimate
24.10 per day

Police Challenges

- **Staffing**-Officer ratio currently sits at 1.3 officers per 1,000 residents. IACP recommends 1.8 officers per 1,000 residents.
- **Growth** - Denton County ranking in the top 10 counties in the U.S. for growth.
 - Increased traffic- 3 major arteries now pass through Corinth. Approximately 125,000 cars a day pass through Corinth via IH35E, FM 2181, and FM 2499.
 - Increased population- the city currently has 2 apartment complexes under construction and 4 subdivisions currently under construction or in planning phases. (US Census Bureau estimates the average household size in Corinth to be 2.94). CPD responded to 705 calls for service at our 3 apartment complexes in 2017.
 - Millenium Apts.- 228 units; Oxford Apts.- 240 units
 - Terrace Oaks- 108 lots, Valenica- 86 lots, Amherst- 50 lots, Crosspointe- 37 lots

Police Challenges

- **Bailiff/Warrant position**
- **Jail Services**
- **Obtain TCOLE Training Provider status**
- **Qualified Applicant pool**
- **Equipment Replacement – Portable Radios**



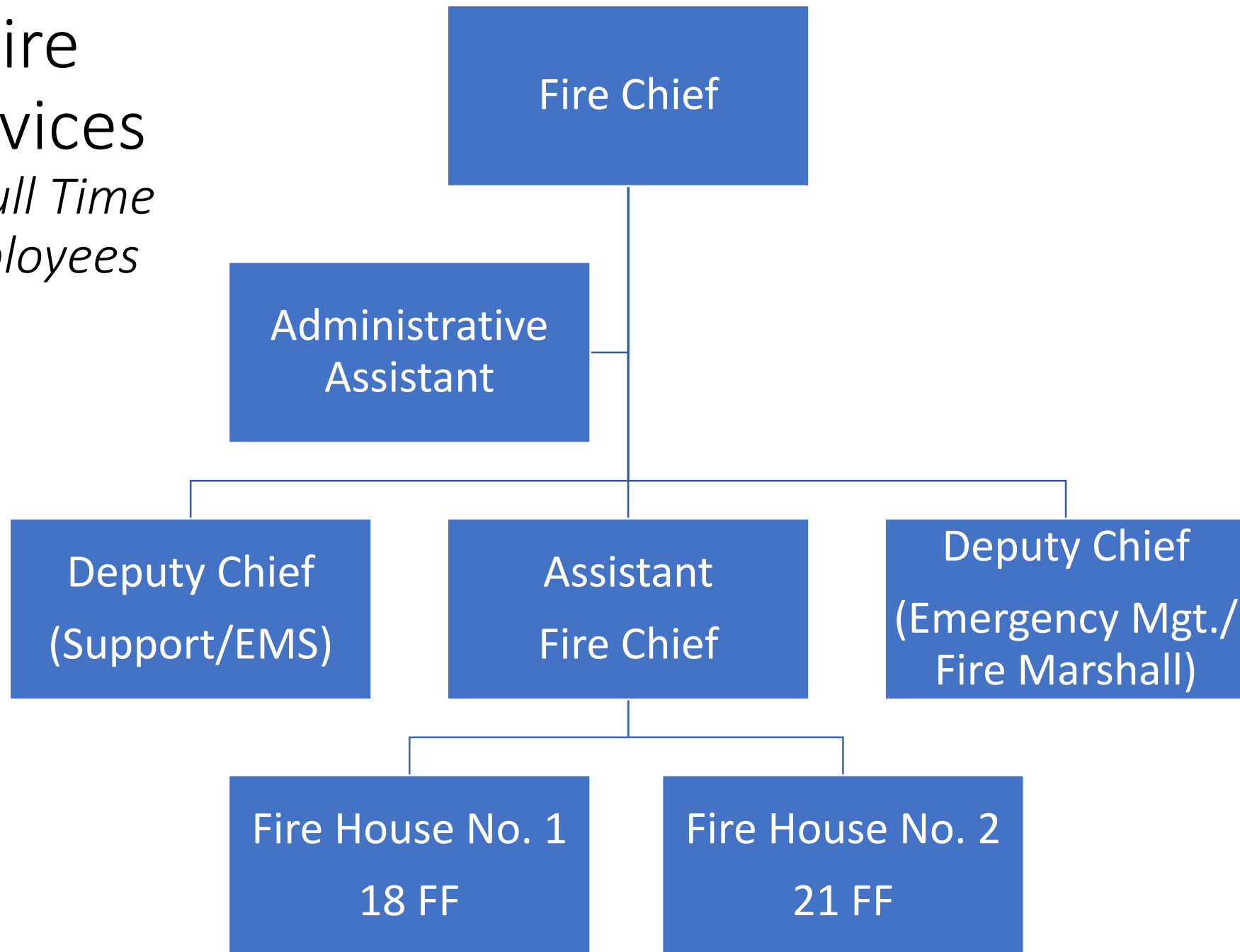
FIRE SERVICES

Curtis Birt, Fire Chief

The Fire Department is a recognized leader in the development and delivery of professional and innovative emergency and life-safety services. We'll be there – Ready to respond, compassionate in our care, and safe in our work.



Fire
Services
44 Full Time
Employees



LCFD Accomplishments



Updated Standard Operating Procedures/Guidelines



Completed construction of PSF and Firehouse No.3.



Updated the International Fire Codes.



Conducted ISO evaluation.



Applied for Federal SAFER grant.



High School Fire Academy began its second class.

Department Duties and Responsibilities

1 All hazards response to the Lake Cities area including fire suppression, emergency medical services, hazardous materials and specialty technical rescue.

2 Specialty Technical Rescue response to Denton County and the surrounding area. This is a cooperative effort with Coppell and Little Elm Fire Departments

3 Provide support to neighboring departments and Texas through Auto/Mutual aid agreements and TIFMAS.



4 Emergency Management and Disaster Planning for the Lake Cities area.

5 Fire prevention through fire code adoption and enforcement, fire inspections and education.

6 Public Education for the public schools, charter school, and childcare centers in the Lake Cities area.

LCFD in the Community



Fire & Life Safety Education

- Reached approx. 8000 children, pre-K to 3rd grade + 5th grade.
- Included LDISD, Charter School, and Daycare Facilities
- High School Fire Academy
- Citizens Emergency Management Academy



Commercial Occupancy Inspections

- Inspected 456 businesses
- 90% were compliant on 1st visit.
- 36 foster homes were inspected at request of CPS.



Community Support

- Over 1,323 staff hours spent providing 196 public education, public appearances, ride out programs, and station tours.

LCFD 2017 Call Volume by Incident Types

Provided Service to Corinth, Lake Dallas, Hickory Creek and Shady Shores



Calls that required action on scene



Response time within 8 minutes



Response time within 4 minutes

3,195 Total Calls for Service

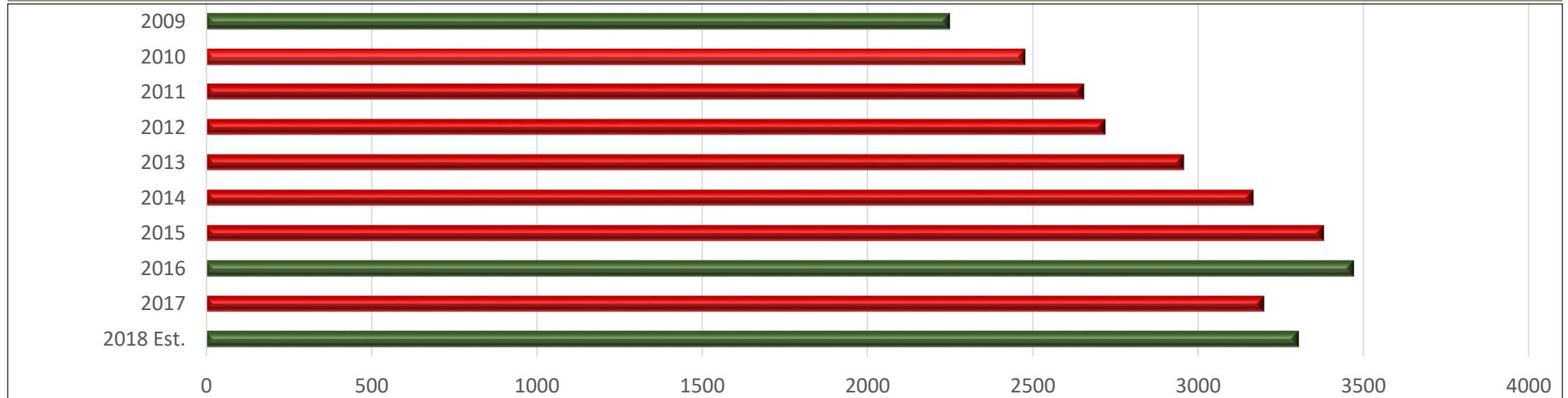
1	EMS	1,518	2	Rescue	448	3	Service Calls	406
	Good Intent	398		False Alarms	235			
	Fire	101		Hazard Condition	89			

Call Volume Trends

46.9% ↑
INCIDENT GROWTH SINCE 2009

11.8% ↑
INCIDENT GROWTH FROM 2013-2018

CALL VOLUME TREND



Average Incidents per Day - 2009
6.15 per day

Average Incidents per day - 2016
9.50 per day

Average Incidents Per Day-2018 Estimate
9.04 per day

Emergency Management

Provide emergency response planning, training, and Emergency Operations Center to Lake Cities Area and serve as liaison to FEMA and other related agencies.

- Activate and Maintain 9 outdoor siren systems for the Lake Cities Area:

- 300 East Hundley, Lake Dallas
- 700 North Shady Shores Road, Lake Dallas
- Intersection of S. Hooks and Lakewood, Hickory Creek
- Intersection of Oak Tree and Strait, Hickory Creek
- 3101 South Garrison, Corinth
- 3200 Post Oak, Corinth
- 1701 Ford Street, Corinth
- Shady Shores Road, Corinth
- 101 Shady Shores Road, Shady Shores



Fire Challenges

- Response Times
- Opening Fire House No. 3 for Operations
 - Staffing
 - Equipment
 - Fleet – (6-9 month lead time)
- Fire Agreement with Lake Cities
- Qualified Applicant pool
- Equipment Replacement - Portable Radio, Air-pak, Rescue