STATE OF TEXAS COUNTY OF DENTON CITY OF CORINTH

On this the 18th day of July 2019 the City Council of the City of Corinth, Texas met in Workshop Session at the Corinth City Hall at 5:45 P.M., located at 3300 Corinth Parkway, Corinth, Texas. The meeting date, time, place and purpose as required by Title 5, Subtitle A, Chapter 551, Subchapter C, Section 551.041, Government Code, with the following members to wit:

Members Present:

Mayor Heidemann Scott Garber, Council Member Kelly Pickens, Council Member Tina Henderson, Council Member Lowell Johnson, Council Member

Members Absent:

Sam Burke, Mayor Pro-Tem

Staff Members Present

Bob Hart, City Manager
Lee Ann Bunselmeyer, Finance, Administration, Communications & Marketing Director
Patricia Adams, Messer, Rockefeller, & Fort
Jerry Garner, Police Chief
Michael Ross, Fire Chief
Cody Collier, Public Works Operations Director
Helen-Eve Liebman, Planning and Development Director
George Marshall, City Engineer
Jason Alexander, Economic Development Corporation Director
Guadalupe Ruiz, Human Resources Director
Brenton Copeland, Technology Services Assistant Manager
Lana Wylie, Sr. Administrative Assistant

Others Present:

CALL TO ORDER:

Mayor Heidemann called the meeting to order at 5:45 p.m. At this time we'll be going over item number one on the workshop session.

WORKSHOP BUSINESS AGENDA:

1. Receive a report and hold a discussion on the 2019 Corinth Resident Survey.

Lee Ann Bunselmeyer - Director of Finance, Communication & Strategic Services — Good evening, we will be discussing the Citizen Survey and this was conducted by the students from UTA, as was the previous from 2017. We do them bi-annually to compare and contrast to see how well or if there's areas for improvement. This is the presentation the students prepared at a very high level evaluation/summary that was provided to you in your back-up.

The survey was to identify and measure our communication and quality life, planning and economic development, public works, public safety and also utility operations. If you took the survey, it asks whether it meets expectations, less than expected or exceeded expectations, those were the same categories we used in 2017, we used a lot of the same questions so that we could compare from one survey to another.

Starting out with Community Relations and Quality of Life. Before we get started, they conducted the survey in February 2019, we had just started pushing our communications so I think in two years we will see a vast improvement with what the community expects with our communication efforts. At this time, 51% said our services are what they expected, 17% was better than expected and 32% was less than expected. When we looked at issue areas, the website, there were a lot of comments about the website being unfriendly, items were hard to find. With our new website, we had a lot of feedback on how easy it is to use and it's not complex. Overall on the website, 64% said it was what they expected. Some of the negative comments were on trash services, dissatisfaction with the cleanliness of the streets or not picking up trash. That was mostly the negative feedback on communications and quality of life. Overall it was exceeding 50% on our special events, 19% was better than expected. The ongoing comments is that they would like more events. This is one of the areas where they like the events, they just want more.

Moving onto planning and economic development within the city, it was average or what they expected of almost 50%, it was less than expected, 43% was same as expected and 7.14% was better than expected. The areas for comment were on high speed internet, employment opportunities in Corinth, not having enough of those and a lot of comments on broadband and wanting more options and faster speeds. Also a few comments on not having enough employment opportunities. The areas were spotty internet, not enough sit down restaurants, good retail and some comments on the commuter rail, this was a new question this year so we could gauge the response in two years and on this, 53% were not satisfied with the effort around development in pursuing the rail stop.

Moving onto public works, 83% of the responses on average reported expectations that met or exceeded. Public works ranked highly on the last survey, as on this one as well. There was little shift on progress so they stayed consistent between 80-85% above expectations. The issues we had were mostly with the number of sidewalks, 33% saying needs were not met and wanting more around schools and parks. There were comments about rainwater infrastructure not meeting expectations but mostly it was regarding sidewalk repair and mowing of street medians.

In wastewater, it was the cost of the water. Water bills being too high were mostly the only negative comments we received on water/wastewater. Other than that, everything stayed consistent with 86% being at meeting/exceeding expectations.

Public Safety, there was a 14% decrease from the 2017 survey on the Fire Department but that wasn't a big shift. Issues reported were lack of staff and leadership in Police and loose animals. We had a few comments on animal control, increased response times on calls to the fire department and low staff members east of I-35 for the fire department. I know with the new fire station that addressed that, I believe the fire station opened in February, after the survey was conducted.

That's just a quick summary, any questions?

Council Member Garber – Did the number of respondents increase?

Lee Ann Bunselmeyer - Director of Finance, Communication & Strategic Services - Yes, we had about 200 in 2017 and about 320 this year.

Council Member Garber – That's a pretty substantial increase. The communication effort is working.

Lee Ann Bunselmeyer - Director of Finance, Communication & Strategic Services — Yes, I expect that next time we'll probably be able to increase that substantially. Again, in February, March, we still had about 500 Corinth residents that were following us on social media and now we're up to 1,500-1,600 and that increases every day. On the next survey, which has proven to be very helpful to us, we will do Facebook ads based on geographic area of Corinth. We did this with Easter, trying to get people to engage with us and we're getting a lot of traction on that so the next time around we'll do one of those Facebook ads to get the message out more. We'll have Nextdoor also, we didn't have it in February.

Mayor Heidemann – Next time you request the survey, will you be able to measure the effectiveness of the apps?

Lee Ann Bunselmeyer - Director of Finance, Communication & Strategic Services — We will definitely add more questions about our digital communication. You're correct, in two years we'll have already tripled our platforms and by then we'll have the others as well so those will be good questions to add.

2. Receive a report and hold operational discussions on the Fire Department, Police Department and Public Works Department.

Cody Collier – Director of Public Works –We've had several big projects, trying to get some of them wrapped up. If there's any questions on comments, feel free to interject and I will address them as we go.

The minor change we were disappointed in was our summer camp. We had hoped to have two summer camps this year but we couldn't find a second camp location so that was the one thing that changed.

Some accomplishments, the Asset Management program was completed and we're looking at moving forward doing some additional work with Asset Management and doing some street inventory and street collection moving forward. APWA Accreditation, everyone recalls, one issue we're working on now, everyone's seen the work going on around town with all the other concrete street repairs we've been doing. That was about \$290,000 worth of concrete to repair that has just wrapped up this week. All the backfill is complete. Now we're starting to look at addressing sidewalks, we're mapping them out and identifying issues we need to address. The issue is the expansive soils, we have a lot of clay so with the extreme heat and the rain, the soil swells which is what causes sidewalk failures. Sport association contracts have been renewed and everything is going well. Every year we negotiate and what the associations would like to ask of us. This year they didn't ask for anything new.

Public Works remodel, we're ½ way through phase one, phase two has begun, because they were done through two separate contractors. The inside of the facility is approximately 99% completed, they haven't begun the exterior renovations yet. They've been waiting on the material to come in for the exterior. Schmoldt Construction who has phase two, which is in conjunction with the fire

department, working on their training facility, our equipment storage facility and redoing some of our parking lot grading. It's holding up phase one so that they can finish the paving, then phase one, they will come back in and do the façade on the building which will complete that and I'm hoping both phases will be wrapped up in three months.

Green Ribbon project, this is complete on our end and out of our control. We were told that we were awarded and it would begin in the spring, then this spring they moved it to summer. I asked last week and they'll be meeting next month and will let us know when construction will begin. As of right now, I still don't have an answer but when I do, I will inform everyone. This will be the planting, irrigation, trees, flowerbeds, everything along 2181 and the north portion of 2499.

The Tree City USA affiliate, we have everything ready to go, the Arbor Day folks aren't accepting paper applications at this time, the online system is down and they've asked us to wait until September to submit so that we can receive that accreditation. We are on track with completion of this too. This year we had 397 potholes, 365 linear feet of sidewalk replaced, with a long list of other sidewalks to follow. My self-imposed goal is to try to have about 80% of our work orders resolved within five days, just for customer service, making a presence and getting everything taken care of. Unfortunately, we're sliding behind my personal goal but I was happy to see the residents are pleased with our progress. We are working to get this number back up, with aging infrastructure and the number of personnel, we are falling a bit behind trying to keep up.

We're in the process of finishing up the rubber mulch project at all the parks. We're at Garrison and Cliff Oaks and that should be finished tomorrow. We've had a lot of positive feedback, it will be less maintenance if it works well. Drainage, this is a three man crew. This year our MS4, separate storm sewer permit has to be renewed every five years, it was finalized and sent off this week to stay in compliance with the TCEQ. All previous years we've met requirements and have had no issues with our storm sewer systems. Becker Disease Control has done a fantastic job controlling the mosquito population.

We had zero west nile cases last year and so far this year. Part of the MS4, we have to inspect our storm drain inlets. At the time of this presentation we physically lifted almost 1,400 storm drain inlets. 88 had items to be removed and disposed. We're able to hit 90%, they're easier because you can get there and resolve the problem quickly. It's more difficult in streets because it takes time, more labor intensive.

Water/wastewater, we are on phase three for the installation of the Tomahawks, they're 100% installed. We went from about 900 units reading by AMI which is the radio read. The remaining 6,000-6,200 were still on a drive by system but since he's been installing the collectors, we're up over about 5,000 that are picked up by AMI and that number is increasing. He has a few more data collectors he's installing around town, and once we get everything up and running and functioning properly, I will come back and provide a demonstration and education on how to use the portal. We will get that to council, publicize it and push it out to the residents so they can get all the benefits of monitoring their water system. State reports, lead and copper water samples passed and were accepted, so we're in line with lead/copper within the city. This past year, 23 water main repairs, two water pump repairs at the water pump station, the pumps are older but still function fine, just need maintenance to keep them in good working order.

We have 13 lift stations, 316 water quality samples. If you look at the total average for the year combined, we'll be over 2,000 water quality samples. When you take everything into account that we do between nitrates, nitrides, lead, copper, bacteria, there's a lot of yearly samples. You all see this a lot of the time, regarding water flushing and why we do it. In case you get that call, it's

because in the summertime, especially now, because we've had so much rain, residents aren't using as much water. In the heat, chlorine residuals drop quickly. You have to require a certain threshold for chlorine at your furthest point which is a 1.0, so when folks aren't using water and it's hot, the tanks physically get warmer, so the chlorine residuals drop, which forces us to have to flush water, to pull it through the system to maintain a higher chlorine residual for safety and for drinking. Six water storage tanks maintained, just over 7,200 water accounts. We are 100% installed on our transponders at this point.

Some of the challenges remain the same, retaining employees, hiring qualified people, we seem to lose those folks. There's a lot of competition in the area. This is one of our main challenges but we're doing well.

The biggest issue we're facing is asset management and funding for repairs. We need to focus and prepare for moving forward.

A quick update on our project status and budgeted for this fiscal year:

Street repairs, approximately \$290,000, all wrapped up this week. Backhoe – purchased and delivered approximately three weeks ago Rubber mulch is being installed now Street striping has an anticipated completion of approximately 30 days Transponders are complete Soccer nets were installed Updated on Green Ribbon Updated on the Tree City USA program

Mayor Heidemann - Great job!

Fire - Chief Ross -

We restructured by focusing on where our work is applied and how it was being distributed to the staff. With the restructure we hired a prevention specialist, David, he is doing very well. He's hit the ground running, taking it seriously, working with the businesses and the schools.

I am working to fill a division chief position. As an operations chief, I was a terrible training officer because there's so much stuff that goes into the daily operations, dealing with all of these-people, their needs and the citizens. It's really where the rubber meets the road and it's hard to step away from that and focus on locking yourself down and developing quality training and staying on top of all of that. One of the things I did, was separated that out from it. I feel like I have a position that their primary focus is going to be to maintain our training requirements for Fire, EMS and all the other stuff. We have police officers in the fire department and have to work with PD to maintain all those requirements. We have so many entities to report to and each has their own training standards and requirements, there's a lot to maintain, so I wanted to put that focus there. That allowed me to restructure. There was some cost savings, which never hurts but also, the biggest thing is we're able to place folks in position on the areas they really need to be in and not overwhelming. So far it's working, I just need to get that position filled.

We've been busy, when you go from two to three stations, it complicates the process considerably. Which station is closer, travel direction, etc. We rewrote our response plan to identify a point on a map, which station should be called first through last and then who's the mutual aid. It saves time, which will reduce the call time, which will also reduce response time.

We're excited about our ISO-2 Rating, we worked with the water department and several other groups to help put that plan together. We'll see some insurance savings throughout the Lake Cities. We're in our new public safety facility and fire station three is open. We have our nine safer grant positions hired. We were able to do that and start the funding a month early. We were aggressive in our hiring practice. I looked at how we were doing it, it was extremely inefficient. One example, we would bring the candidate in for a physical agility test, then we would call a week or two later to schedule a suit and tie interview, it was a lot of delays. We now interview immediately after the agility test. It saves two trips and a suit if they didn't own one. We were able to streamline the process and from that list we got the history statements out, got those back and were able to move through them.

We had 12 applicants, we had a few vacancies we filled all of those vacancies, including the nine in about three months. We were aggressive and I feel like we had very quality people. At the end of the day, I'd rather have nobody in that position, than the wrong person. I'm not letting just anybody go into your house with your grandbabies, your children and put them in the back of an ambulance and drive off with them, that's just not going to happen. We're getting a lot of good feedback from the crew and the process and even though the urgency isn't there anymore, I think we'll maintain many of those practices.

We're conducting a comprehensive analysis using the center for public safety management. We've shared all of our data and currently there's a lot of back and forth. They're processing numbers and at some point they're going to want to come visit with Council, the town managers, to help finalize. We feel very confident about doing a good job but sometimes you don't know what you don't know and it's good to have objective eyes come in and either validate or provide opportunities for improvement. We have to be sure that we have quality service and that our processes, our fiduciary responsibilities, our practices, how we interact, we want that to be as good as we believe it is. This is a good way for us to validate it. It is similar to an accreditation.

We discussed restructuring the command staff and the high school fire academy has 12 or 14 students this year and it's growing. I get blame for creating that program, there's now one in Gainesville, Lewisville, Little Elm, there's four or five that spun off of our program, after coming and talking to us. Abilene drove in, brought the school district, the city, the fire department. We had a big round table helping them to figure out how to do it.

Council Member Garber -- How many of the students did we hire?

Fire – Chief Ross – We hired one but I had to ask him to resign because he failed paramedic school. We're working him through the program again. He's excited about getting in and getting on with life. Several have moved toward getting their degrees and their intentions are to come back afterward. The program is still very new. Some have decided they like the ambulance side. This is an investment and we need the tree to grow. Some are using the program as a competitive springboard because they can show what they've done, its proof that they can succeed. It demonstrates their ability to apply themselves. From a community standpoint, our intent was to have more people become eligible to be firefighters but I think it's done more than that and that's exciting.

Councilmember Pickens - How many people have graduated from the program?

Fire - Chief Ross - We had six or eight one year and about the same the next, maybe 10.

We're part of the Texas and National Response Program. Nobody has all the resources and we're glad to help because it exposes us and increases our body of knowledge. There aren't many of us who has had to deal with flood waters but who's to say we won't have to, maybe on a smaller scale than Harvey but we had people in Harvey managing water events. This is valuable knowledge we can benefit from here in Corinth. We don't have mountains but being able to expand your knowledge and way of thinking about wild land fires, from fighting them in CA, the plains or out west. If we get a couple hundred acres burning down by the lake, if someone's seen that before, though it takes us away from here, we have resources available to backfill. We're usually compensated/reimbursed but at the end of the day, we've grown our body of knowledge.

Disaster management and planning, trying to get ready for it before it happens. Our fire coded option, enforcement, inspections and educations — our game really has been increased with the addition of this one person that primarily, that isn't their focus and bringing a lot of good to the table.

We're redoing our public education in schools. I am looking to bring half of the school in the auditorium for a 15 -20 minute presentation, then swap the other half of the school. This will free up much of the instructional time and take up only one of their class periods. It doesn't require a fire truck to be at a school all day. It is expensive when you do it for a month. We'll try to be more entertaining with our presentations, with the smaller groups, get through that and then have a big open house in October, which we'll advertise in the schools. With the open house, the families can come out, we'll set up the fire trucks, invite the police department, the helicopters, 911 dispatchers...an open house field day. It's a more efficient use of our resources, the message is stronger and more involvement. Bob and I discussed, maybe we do a smaller open house, in the spring at each of the fire houses, so that people in their community could see their fire station, create community involvement. Here's some numbers: 8,000 children from pre-k, day cares, up through fifth grade, including high schools and academies. We had a citizen's emergency management academy, we've joined forces with Police, we're going to have a joint public safety academy and we are very excited about that. We darken the doors of every business in town to make sure it's safe for you to go inside and spend your money. Between the public education programs, our appearances our ride outs, station tours, there's something going almost every day of the year.

Calls, we're at 3,310, we get there about 28% of the time within four minutes. This data doesn't reflect the third firehouse. Now that we have a presence on the west side of 35, I suspect that the percentage of time that we're there within four minutes will increase. About 89% of the time, we have to do something, it could be spraying a fire, turning off the water, unlocking a car. Only 11% of the time we're not required to do anything. Our calls trended up, they were down in 2017 but are back up. As of yesterday, it was almost call for call from the previous year. Historically we've gone up almost 12%. With the new response plan, it is broken up as per the slide presentation. There's some areas by the interstate, called transition areas, that I'm watching the response time details but right now, seems to be a pretty good plan. There's nine warning signs, we're looking at integrating, updating, putting them all together. An area of focus that we need to think through is that someone has to physically drive to the office to push the button. We're working on ways to automate this process. Response times, we've talked about how three stations will improve this Fire agreement renewal with the Lake Cities has been a huge priority of mine to improve and maintain those relationships and I have received a lot of positive feedback, emails from John Smith about how well things are going, effective leadership and a long talk with Mayor Clark from Hickory Creek and Wendy from Shady Shores, they're not afraid to talk with me. John Cabrales with Lake Dallas, a lot of good dialogue, a lot of good rapport. I think there's a lot of trust and my

goal is to be very transparent and very open with them and very helpful. I am not just your fire department, I am theirs also and I take that role very seriously.

We're working on succession planning. We're trying to look at how we develop those in a leadership role, those who are currently in roles as captains and drivers. We do a good job getting them to that point. We have established processes for the recruits but once they get into the role, as an industry, we don't do a great job at that, which is an area of focus for me, to be sure they have the ability to continue to grow even at the mid-manager levels. Any questions?

Mayor Heidemann - Keep up the good work, great job!

Police - Chief Garner - Mr. Mayor, Council, we're going to tell you what your police department's been up to and where we think we're going. Our mission has been simplified and brought in line with what the city's mission is, Quality of Life. Quality of life, that's what it's all about. You can have the most beautiful parks in the world but if you're afraid to go in them after dark, you don't really have a good quality of life. One of our jobs is to keep people from being afraid in addition to providing service. It kind of goes along with our mission, we see our job as being a working partnership with the community. We can't do our job unless the citizens support us and agree with what we're trying to do. Values have stayed the same, I think you'd identify with those and you've been seeing them for a long time from our department: honor, integrity, pride and service. We came up with some very simple goals. My experience has been that cops do a pretty good job of what they're supposed to do if they know what they're supposed to do. We made it simple, whether it's dealing with a bad guy or driving your car, work safely. Use your equipment properly, use your training properly find a way to help is kind of a motto, exceptional customer service. If your loved one needed help from the Corinth Police Department, how would you want them to receive it? That's what we expect our people to do, then the simple thing, kind of selfexplanatory, do the right thing, whether on or off duty, you live in a glass house as a police officer and you're highly visible. Don't embarrass your department, don't embarrass your community.

We simplified our organizational chart, we did away with the assistant chief position. We had two lieutenants that were doing a huge amount of work for the department, in looking at that we determined we needed to reclassify them, Captain Tyson and Captain Gregg were promoted based on their responsibilities and it mirrors other police departments. We also have a lieutenant position who's in charge of professional standards, which includes recruiting, hiring, internal affairs. Our captain of support services, Captain Gregg, he does everything to support the people who wear the blue uniforms on the street. You find our school resource officers, our three detectives, supervised by the detective sergeant, all support functions are with Captain Gregg. Captain Tyson supports patrol, operations people in the blue uniforms out on the street. We have sergeants, who in charge of their individual teams in patrol. When they're off, the corporal is in charge. The corporal in many cases is a sergeant, a first line supervisor in training. This is what we try to do as our succession training.

National Night Out is always a big event, where we're able to get out and mix with our community, I think the people in Corinth definitely like to see this, more and more departments across the country don't offer this service any longer. They say they don't have time, we think it's important that people want somebody to look in when they're out of town, on vacation or whatever it may be. We have volunteers who help us with this. We have three school resource officers dedicated to the schools. Schools want that, they feel better when the officers are there.

We have a CSI youth camp going right now, this week. We have 30 children this time and they have a lot of fun, as far as learning about law enforcement, forensics, etc.

8900 calls for service in 2018. Regarding traffic related incidents/accidents, the amount of time we spend. We receive calls all day long for I-35, of reckless driving and we respond to all of those. The irony is while people of Corinth are paying for our services, the people receiving those services are the people driving through, most of the time, not all of the time, but most of it. We have to provide that service. CID unit, detectives, basically, 700 criminal cases they had to work in 2018 and filed 451 criminal cases with prosecutors so I describe that as busy and steady but not overwhelmed, which is what you want. They could be overwhelmed on any given day based on the case.

Animal Services, steady, not overwhelmed, but what we picked up on is that people would like to see more patrolling from our animal services officer so one of the directives we put out was that we want you in the neighborhoods more, kind of like they like seeing a patrol car in the neighborhood. I think you'll be seeing more visibility from our animal services officers. I said we have people help us with the vacation house watches. These folks are incredibly valuable to us. Our volunteers in police service, we have about ten people in that group but four or five that are always there and always doing these things. These may be senior citizens, they may be the folks who are checking your house when you're not here. Patrol cars also check your home but these folks do this as part of their duties, in addition to some other volunteer work they do for us. They are great, they are a force multiplier. Like the fire department, over a period of years, if you go back to 2011 or 2014, we see a steady increase in our calls for service. In 2011 we received 19 calls for service per day, now we're up to about 24. Those are citizen initiated, not where we're finding or initiating on our own. You're seeing that slow increase but this is something we can all be happy about, we don't have much violent crime in Corinth and you can see that over a period of years. One of the items we're happy about is the downward trend. I wish I could say it's going to continue, I can't guarantee it will but it is nice to see the amount of crime that's reported to us. All of this is reported crime. I mentioned that we had 12 car burglaries reported to us the other night, we had more than 12 only 12 reported it. All we can count is reported crimes and this is a great trend that we're happy about.

Challenges in the coming year, we are in fierce competition with every police department, particularly in north Texas but in Texas overall. The kids coming out of law enforcement academies, frequently look at the money and very often the large departments can pay more money so we're fighting with all the departments, all the folks that are hiring and we want the cream of the crop so we're going after the same people, all of us are. This is tough. We have some ideas that should work well for us. We expect, the next two are just logical as the city grows, we'll see more calls for service, more traffic coming through which is going to generate more work for your police officers. This is just a fact of life in the world, whether what you pay your officer to stay competitive or whether it's the cost of the police car or the radar gun the officer uses, the prices are going up and that stuff is getting more expensive, which is just life in general.

We, law enforcement within the United States, Denton, Denton County, Texas, all the resources we need for dealing with the mentally ill. Sometimes, the mentally ill folks we deal with get into suicide by cop mode. Most of the time we're able to prevent this from happening but it's a danger when you have an individual who is that sad, to go that direction. One of the other challenges, you've got to train. We're doing more of it and we're doing better quality training and you have to do it even when you're not fully staffed. You can have some vacant seats and you can pay overtime to get the required training. It's pay me now or pay me later. If you don't train, you could be hit with a law suit. One item you'll always get hit with is failure to train. We have to do the training and it's the right thing to do for the officers. We ask these young men and women to do these very difficult tasks and how do we expect them to do them if we don't train them. I/we have the obligation to train them in what it is, they're supposed to do.

With the challenges, we have a lot of good things happening. The fire chief mentioned we'll be doing a joint fire/police citizens academy that will be fun. We have good people, so that is a positive as well.

Mayor Heidemann – With the new multi-family buildings that are being erected here, does that change your way of patrolling or does that impact you in terms of some of your requirements?

Police – Chief Garner – As you get more individuals, you have more people that need everything, whether it be fire or police services. With greater numbers, you pick up your calls for service some but I think that what I'm seeing from the type of housing, multi-housing we're bringing in, it's not going to be individuals who raise our amount of call level a whole lot, so just more folks being here and more cars being here will pick up some. There will be some affect.

Council Member Johnson —how is our clearance rate for part one versus part two? If you don't have them, you could get them out to us. Part two is property crimes, criminal mischief, etc.

Police – Chief Garner – We can definitely get the accurate figures but maybe Captain Gregg could give an overview of the numbers because he runs investigations

Police – Captain Gregg – We will pull the exact numbers but when people rob banks in Corinth, we track them down and we track them down quickly. Assault type offenses, that's a high clearance rate as well, because usually someone is on-scene pretty quick.

Council Member Johnson – What about your residential burglaries, business burglaries? People get most angry with those types.

Police – Captain Gregg – We put quite a few of those people away too, like the recent coin shop. We arrested the guy and his accomplice. To get exact numbers, we'll have to pull them.

Council Member Johnson – Not sure how long you keep the records but it would be interesting to see them.

Police – Chief Garner – Nationally, burglary doesn't have a very good clearance rate. One of the nice things that happens, as you know, it's not his only burglary he ever did, so you clear a whole bunch of burglaries when you catch one.

Council Member Henderson – What happened in 2017, numbers were way up? Was that across the board nationally or is that just our town?

Police – Captain Gregg – 2016/2017 was a very busy period because we had a lot of road construction. We were busier and I believe nationwide the numbers were higher as well. For us to see the decrease, that's against the national average because everything is steadily going up across the nation.

Police – Chief Garner – I think any police chief will tell you that it's impossible to say why crime went up or down. The saying in our business is if you want to take credit when crime goes down, you better be ready to take credit for it when it goes back up. It will, at some point. Sometime it can be as easy as catching auto-thieves or a gang of burglars and that puts them out of business and your crime rate drops.

Council Member Garber – I wonder how much of this is related to prevention. I left my garage door open once and didn't know that Corinth did this but found a note on my front door that said we observed that your door was open. I know a lot of crimes have to be crimes of opportunity and that note on my door, it hit home and I've kept it closed ever since. I wonder if those types of activities don't feed.

Police – Chief Garner – Yes, that happens and most of our car break-ins aren't break-ins, they just walk down the street, shaking doors. They find a lot of open doors with valuables in them.

Police – Captain Gregg – Have you seen our 9:00 p.m. posts? It reminds people to lock their doors and cars. All the burglaries we've had are unlocked vehicles. We don't have smashed windows.

Police – Chief Garner – The good thing is that residents of Corinth feel safe so they don't worry about it. Anything else? Thank you for your time.

Mayor Heidemann - Thank you, great job.

3. Receive a report, hold a discussion, and provide staff direction on the Strategic Plan - Corinth 2030.

City Manager Hart —we have three primary areas with our goals, quality development — both residential and commercial, infrastructure and development, citizen engagement, proactive governance and regional cooperation. Those are the big areas of focus. Some of the ongoing items, focused around economic development, working together for the common goal, working with the neighborhood association, that's the Ambassador program, we're still conversing with UTA and UNT and a lot of work with the apps and the website.

Items we've completed are the TIFF and TOD, we'll bring the first phase of that to you in August and the rest of it will follow in September/October/November. The Public Communication plan is going well and the Fire Bill, as well. This is the official document. The regional cooperation that is going on, we meet monthly. This is where Michael made reference on the fire side, these things are feeding each other and what Chief is doing in Shady Shores. I've heard a lot of positive feedback monthly.

We are continuing with these ongoing items (presentation) in terms of working with some brokers, getting them involved, that's the next phase of where we're headed. We're looking at some of our economic development policies, particularly in line with SB 2, there's a lot of shifting that's going on right now. The comprehensive plan is a big component and so we'll be bringing that to you at the August 1st meeting to get that kicked off. On the event coordinator, we're doing some of that from a regional basis and then with the Chamber of Commerce. We're trying to get that wrapped up to bring back to you. A lot of planning regulation updates, you're seeing, Helen-Eve and her group are working on those items.

2021/2022 – This is what we're starting to look at as part of the comprehensive plan. You'll see other items added to that as we get that plan done and that will trigger some items. This is some of the guiding we're doing in starting to prepare for next year's budgets.

2022/2023 - In terms of what we see, based on the plan

2023/2024 – In my general census, the strategic plan has done a very good job at getting/keeping us focused as a team. We'll probably be ready to be having another conversation and that will put us well into the TIFF and TOD development and before we wind that down, we'll look at how we move there.

This is the status and there's a lot more details needed and we'll be going through this in greater detail in the budget. You've also received the handout.

Council Member Henderson — I've heard from several people who are on the ambassador program and they really like it. It's a great thing that you guys did and I haven't heard one negative comment.

Council Member Garber - The first meeting went as planned?

Lee Ann Bunselmeyer - Director of Finance, Communication & Strategic Services — We have actually had three meetings, we started in April and then we had a fire overview and tours with Chief Ross in June and then in July we had Upper Trinity Regional Water District come out and do a presentation just on the water system and water conservation and we also had Bob do a small presentation on development. We're enjoying it, they're very engaged and really excited about getting out in the community. I try to send a weekly or every other weekly notification of upcoming items and they get it out in Nextdoor before I even get it out. People will call before we can get it out, they're doing a great job of pushing information out.

Mayor Heidemann – Does anyone else have any questions or comments?

4. Discuss Regular Meeting Items on Regular Session Agenda.

There was no discussion on the Regular business items.

Mayor Heidemann recessed the Workshop Session at 6:56 p.m.

There was no Closed Session during the Workshop meeting.

CLOSED SESSION

The City Council will convene in such executive or (closed session) to consider any matters regarding any of the above agenda items as well as the following matters pursuant to Chapter 551 of the Texas

<u>Section 551.071.</u> (1) Private consultation with its attorney to seek advice about pending or contemplated litigation; and/or settlement offer; and/or (2) a matter in which the duty of the attorney to the government body under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act.

<u>Section 551.072</u>. To deliberate the purchase, exchange, lease or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the governmental body in negotiations with a third person.

a. MCM Contract for Lake Sharon Roadway Extension

Section 551.074. To deliberate the appointment, employment, evaluation, reassignment, duties,

discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee.

<u>Section 551.087</u>. To deliberate or discuss regarding commercial or financial information that the governmental body has received from a business prospect that the governmental body seeks to have locate, stay, or expand in or near the territory of the governmental body and with which the governmental body is conducting economic development negotiations; or to deliberate the offer of a financial or other incentive to a business prospect.

RECONVENE IN OPEN SESSION TO TAKE ACTION, IF NECESSARY, ON CLOSED SESSION ITEMS.

There was no action taken from Closed Session.

ADJOURN:

Mayor Heidemann adjourned the meeting at 7:45 p.m.

AYES:

All

Meeting adjourned.

Approved by Council on the 8th day of August, 2019

Kimberly Pence, City Secretary

City of Corinth, Texas